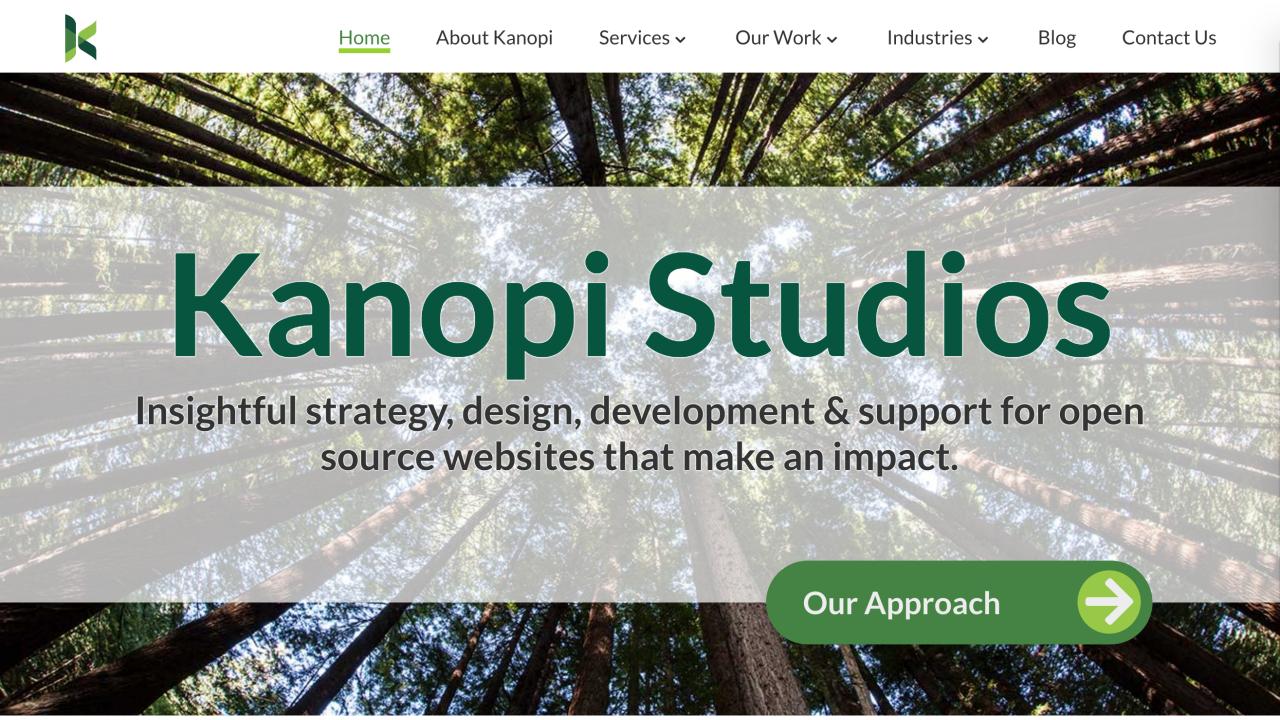
## Breaking the Binary: The Politics of Inclusion in Tech

Nikki Stevens

@drnikki







"Diversity is being invited to the party; inclusion is being asked to dance."

- Verna Meyers

You are a technologist.

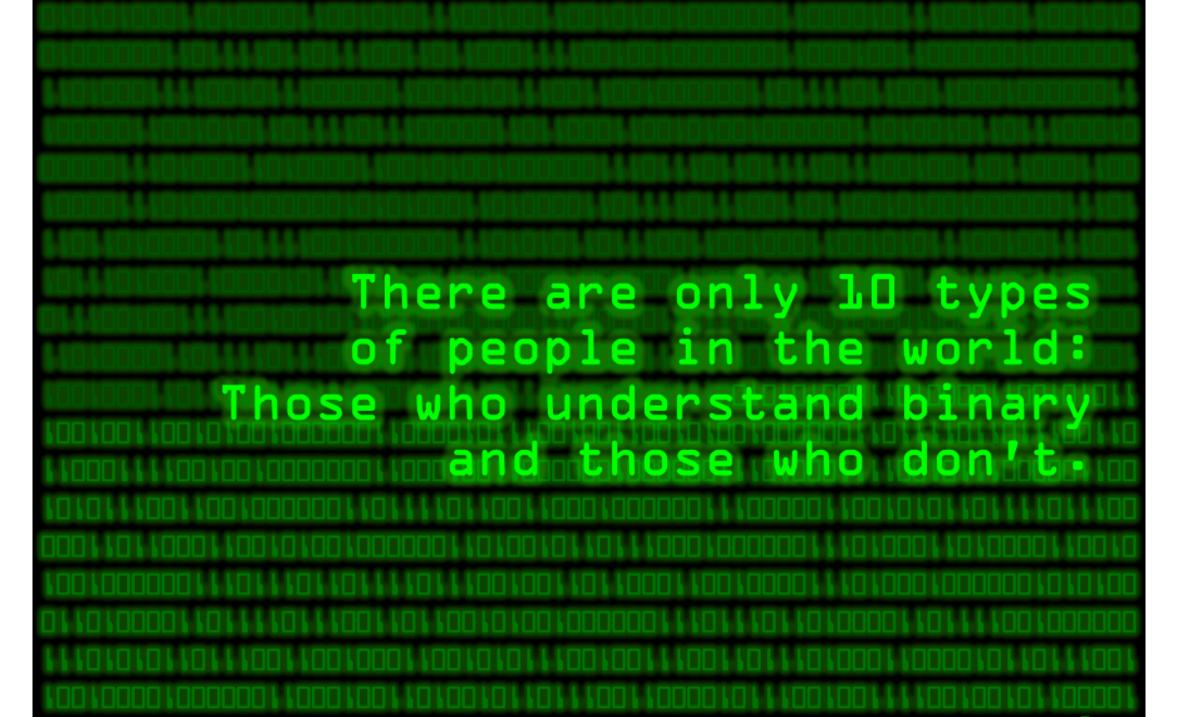
# I believe in the power of community.

### I love technology.

I believe in the revolutionary and liberatory power of technology + community.



Source: http://www.laurenvanni.com/the-natural-order-of-things/w18w5mkwhna77bloza99lha2n7828a





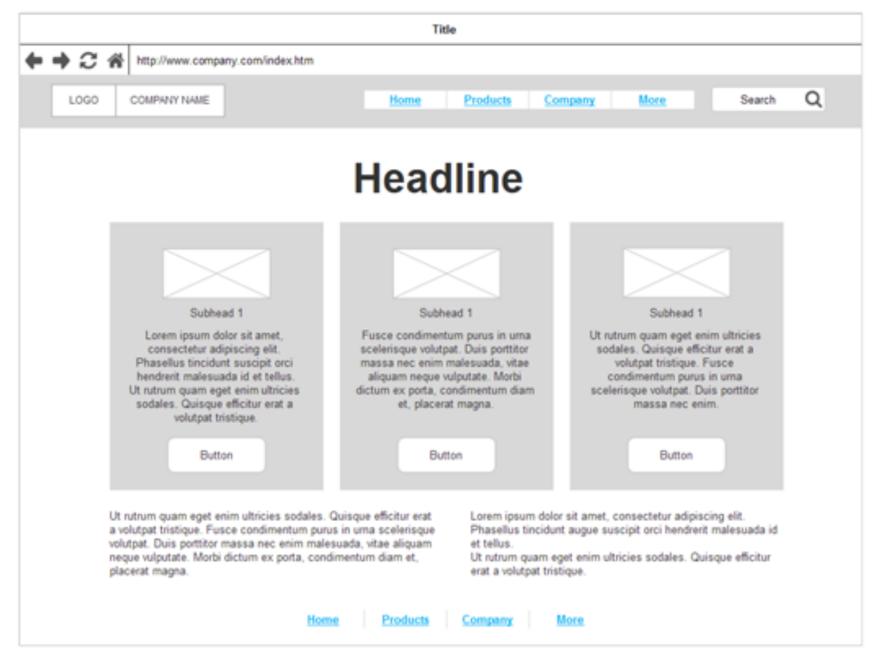
Source: https://dev.to/buntine/the-balanced-ternary-machines-of-soviet-russia

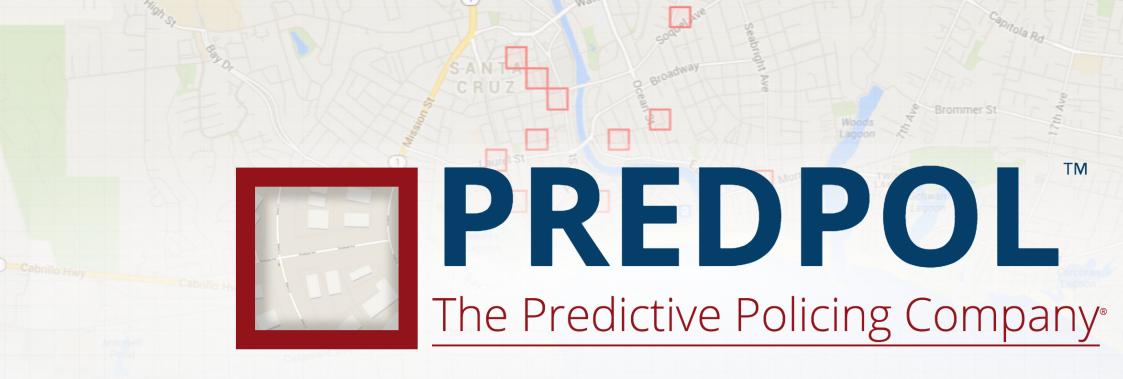
# Nothing in our industry is inevitable or unchangeable.

Can you imagine a different future?

## Politics is \_\_\_\_\_\_.

### Technology work is political.





Predict critical events and gain actionable insight with PredPol.™



MORE THAN A HOTSPOT TOOL. LEARN MORE.



ROI OF PREDICTIVE POLICING. EARN MORE NOW.



EASY TO DEPLOY & ACCESS. SCHEDULE A DEMO.



IN THE NEWS. SEE WHAT OTHERS HAVE TO SAY.

Source: http://www.predpol.com/

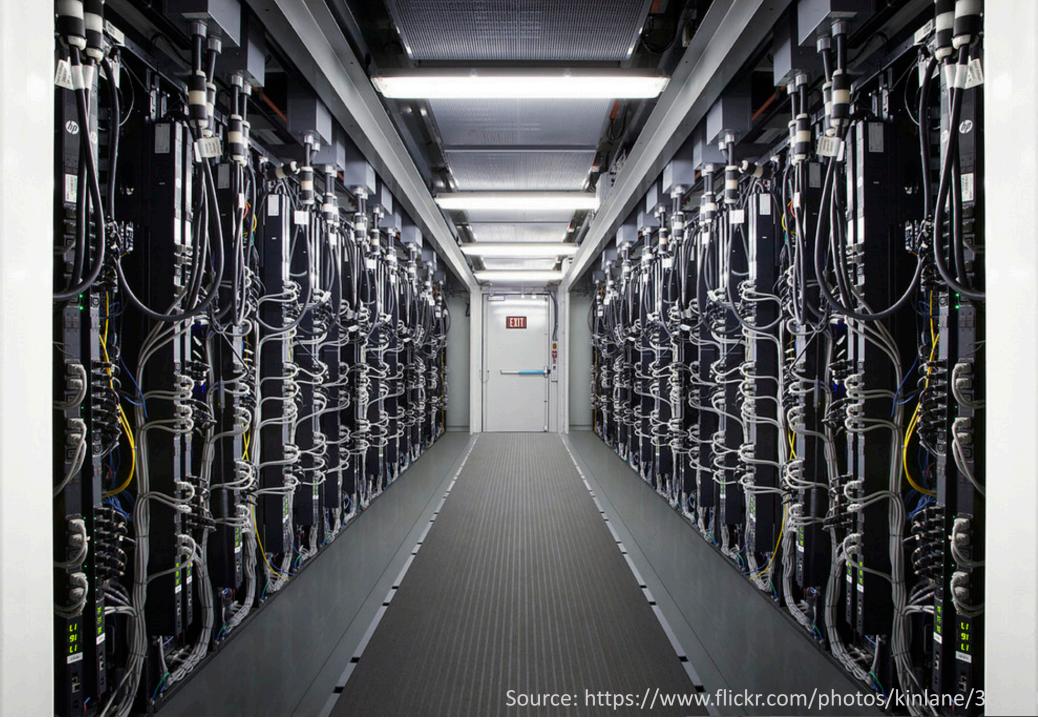


Source: https://www.flickr.com/photos/efouche/366488292

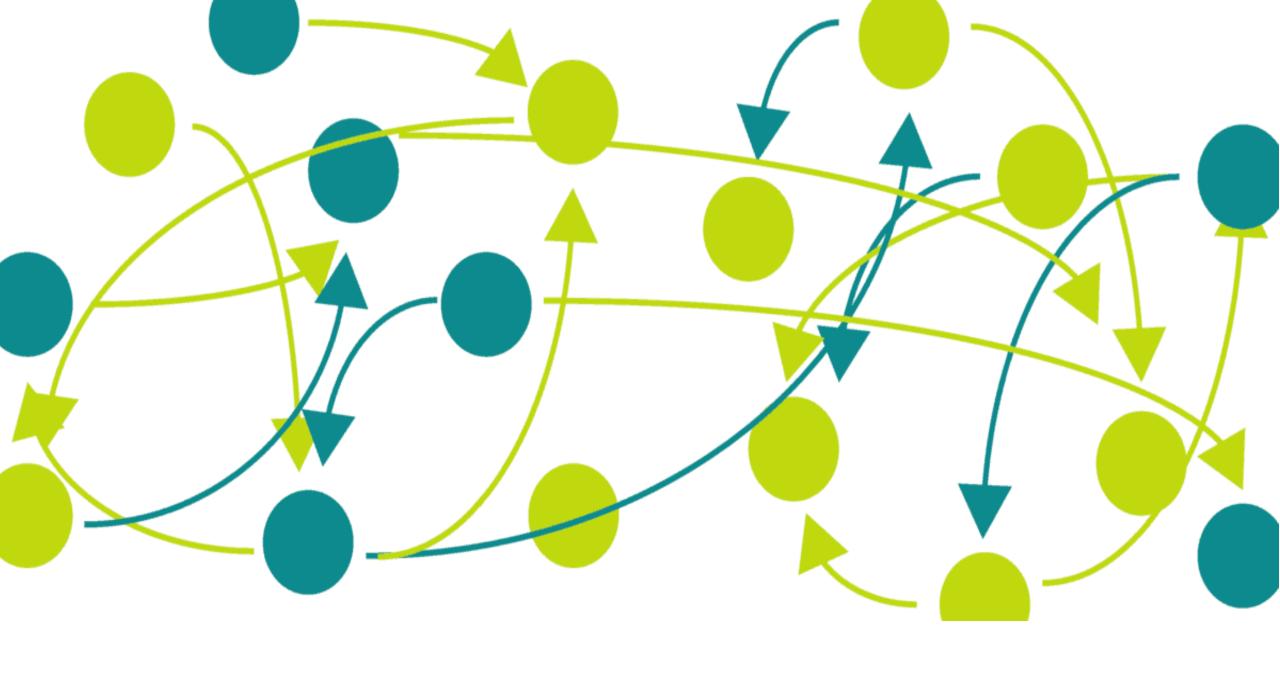
## The internet exists in the real world.

The internet is powered by objects and people.









Source: https://kindling.xyz/next-systems/systems-thinking-complex-world/

In a system, we are all connected.

We think in systems!

#### Do small choices matter?



# The foundation for inclusion is the ability to imagine new futures.









Does your "user" exist?

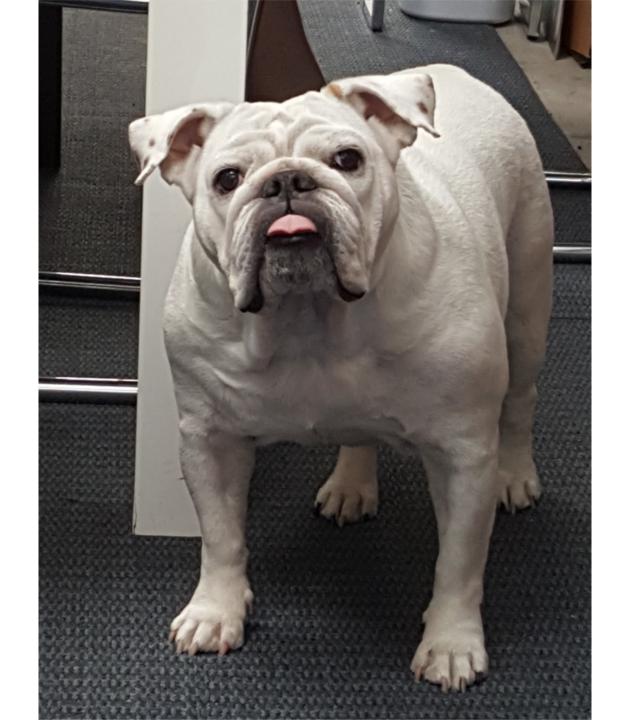


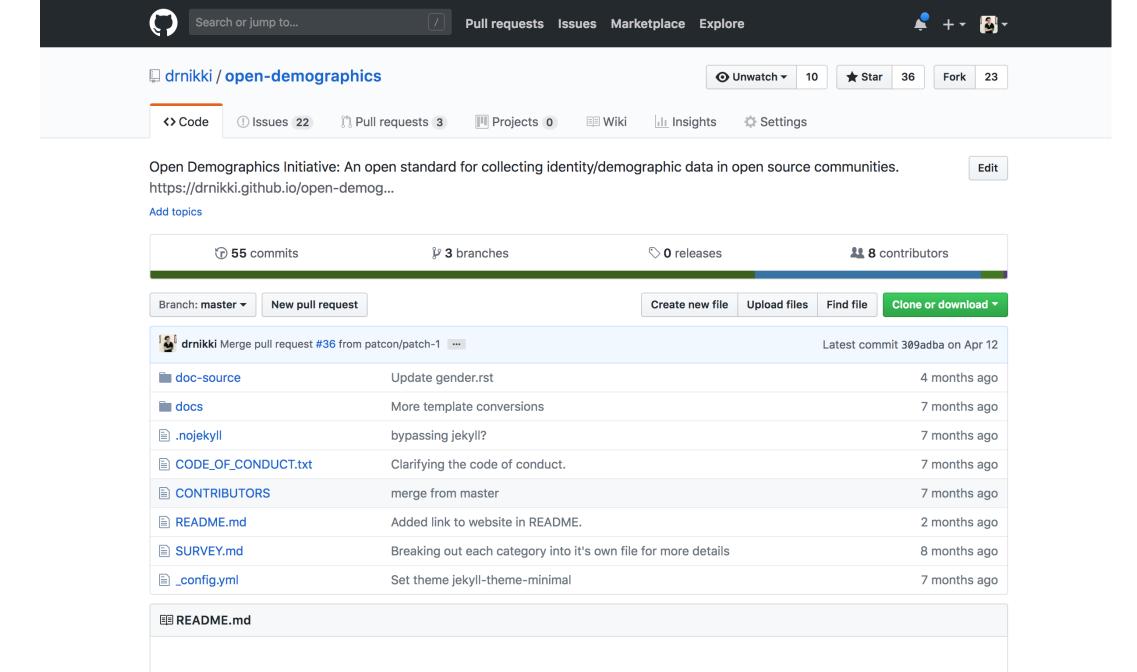
Source: https://www.thestar.com/news/insight/2016/01/16/when-us-air-force-discovered-the-flaw-of-averages.html

It is obvious when a product made *for* you is made *without* you.

### What is your gender?

- Male
- Female
- Other



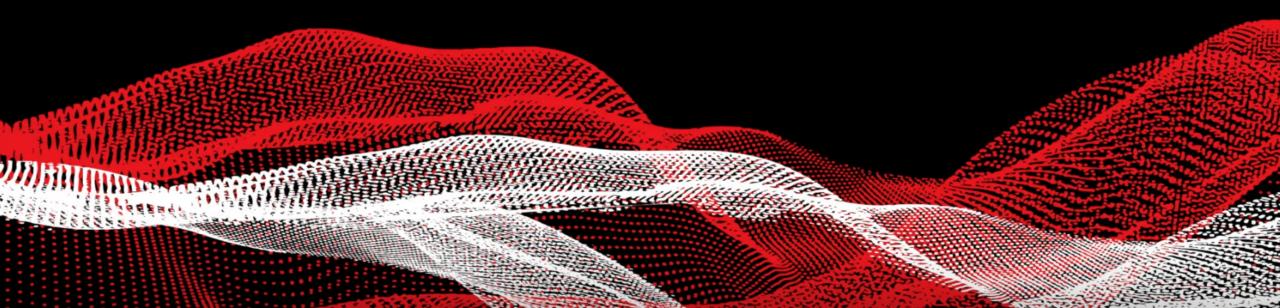


#### **Open demographics**

Where do you identify on the gender spectrum (check all that apply)?
Woman
☐ Demi-girl
☐ Man
☐ Demi-boy
□ Non-binary
☐ Demi-non-binary
Genderqueer
Genderflux
Genderfluid
□ Demi-fluid
□ Demi-gender
Bigender
☐ Trigender
☐ Multigender/polygender
Pangender/omnigender
□ Maxigender
Aporagender
☐ Intergender
□ Maverique
Gender confusion/Gender f*ck
Gender indifferent
Graygender
Agender/genderless
□ Demi-agender
Genderless
Gender neutral
Neutrois
Androgynous
□ Androgyne
Prefer not to answer
Self Identify:



### Boundless





#### **Dries Buytaert**

On digital experiences, Open Source, startups & our digital future

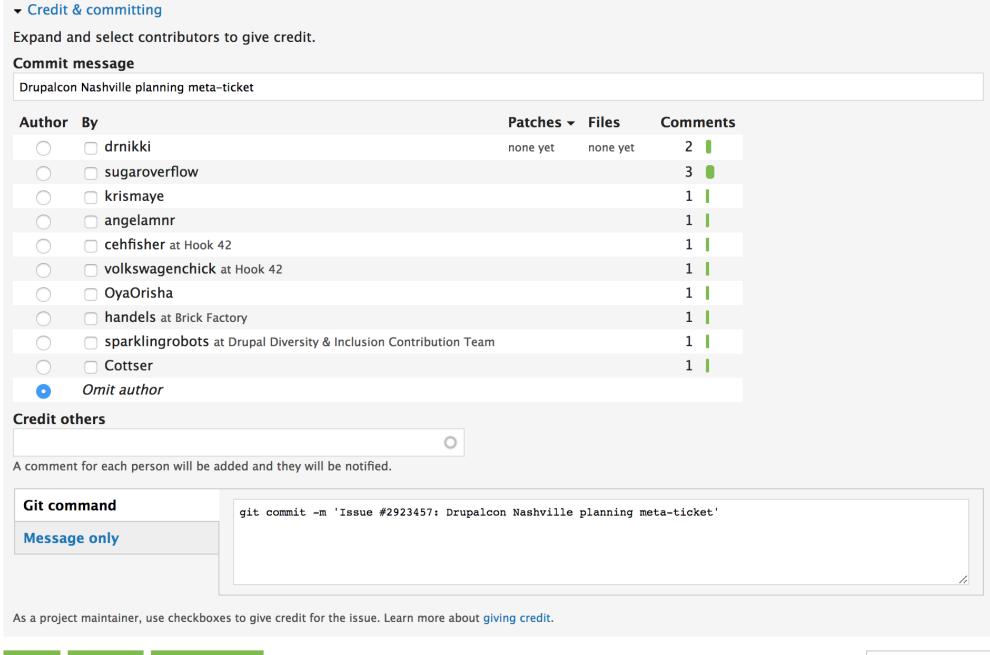
#### Offering more inclusive user demographic forms

0 0	May 09, 2018
Ö	59 sec read time
	2 comments
6	Permalink
	Drupal
	Drupal Association
	Diversity

mere do you ruem	cify on the gender spectru	m. (encert acc enac appro
[ ] Woman	[ ] Demi-gender	[ ] Gender indifferent
[] Demi-girl	[] Bigender	[ ] Graygender
[ ] Man	[ ] Trigender	[ ] Agender/genderless
[ ] Demi-boy	[ ] Multigender/polygender	[ ] Demi-agender
[] Non-binary	[ ] Pangender/omnigender	[ ] Genderless
[ ] Demi-non-binary	[] Maxigender	[ ] Gender neutral
[ ] Genderqueer	[ ] Aporagender	[ ] Neutrois
[ ] Genderflux	[ ] Intergender	[ ] Androgynous
[ ] Genderfluid	[] Maverique	[ ] Androgyne
[ ] Demi-fluid	[ ] Gender confusion	[ ] Prefer not to answer
	/ Gender f*ck	[ ] Self identify:

Forms shape our visions of the future and our understanding of the present.

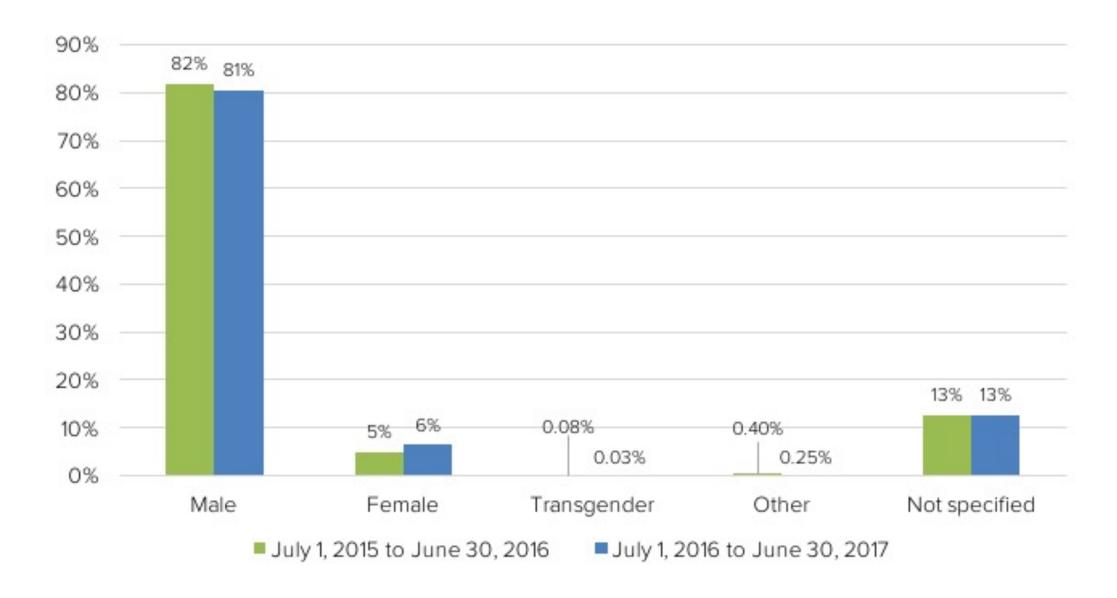
General Symptoms of CD (Check All That Apply)						
Daily Use	Morning Drinking	Binging	Black Outs			
Loss of Control	Increased Tolerance	Hiding Supply	Guilt			
Sneaking Use	Use as a reward	Use to reduce stress	Unable to quit			
Pre-drinking	Preoccupation					
Symptoms of Withdrawal (Check All That Apply)						
Tremors	Delirium	Seizures	High Blood Pressure			
Ulcers	Gastritis	Hepatitis	Nosebleeds			
Behavioral Changes (Check All That Apply)						
Increased Anger	Emotional Abuse	Physical Abuse	Verbal Abuse			
Isolation	Depression	Stress	Anxiety			
Sexual Increase	Sexual Decrease	More Social	Less Social			
Insomnia	More Relaxed	Embarrassed by Use	Broken Promises			
Family Worried	Friends Worried	Coworkers Worried				
Symptoms of Withdrawal (Check All That Apply)						
Tremors	Delirium	Seizures	High Blood Pressure			
Ulcers	Gastritis	Hepatitis	Nosebleeds			
Biomedical Conditions and Complications						
High/Low Blood Pressure		High/Low Blood Sugar	☐ Y ☐ N			
Rheumatic/Scarlet Fever	$\square$ Y $\square$ N	Chest Pains				
Fainting Spells	$\square$ Y $\square$ N	Kidney Disease/Bladder In	fection Y N			
Cancer, Type:	Y N	Diabetes	☐ Y ☐ N			
Epilepsy	☐ Y ☐ N	Anemia/Blood Disorder				
Heart Trouble		Pregnancy				



**Preview** 

**View changes** 

Restore last input



In a system, everyone is connected.

We created a system that makes collaborative work look like individual achievement.

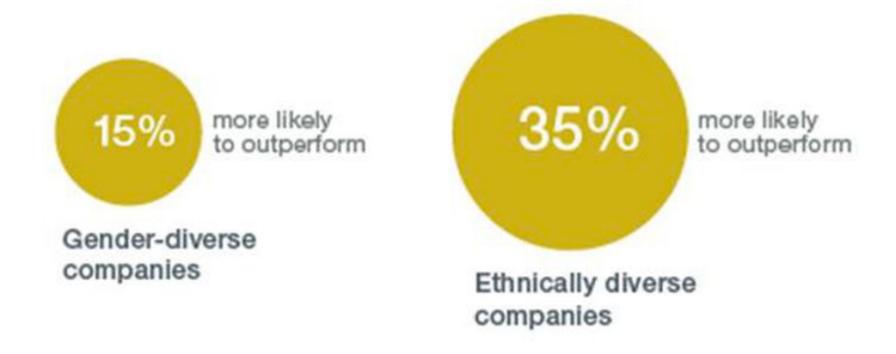
## What changes when more people get credit?

Distributing credit shatters illusions of meritocracy by showing all the labor involved.

### What's the business case for

#### Diversity's dividend

What's the likelihood that companies in the top quartile for diversity financially outperform those in the bottom quartile?



<sup>1</sup>Results show likelihood of financial performance above the national industry median. Analysis is based on composite data for all countries in the data set. Results vary by individual country.

Source: McKinsey analysis

Source: https://www.forbes.com/sites/ruchikatulshyan/2015/01/30/racially-diverse-companies-outperform-industry-norms-by-30/#4f3db2ef1132

#### Annual Economic Impact of Boosting Diversity in Tech (Homogeneity = Lost Opportunities)

Full representation of female and underrepresented minorities in the tech sector could potentially create \$470 to \$\$570 billion in value per year consisting of higher revenues and higher market value – adding 1.2% to 1.6% to national GDP. More diverse companies are 14% to 17% more likely to earn revenues above industry medians.

This growth takes place as an effect of changes in labor and consumer markets, increasing job creation, and better quality products.\*

### Value of increased gender diversity in tech



representation at the leadership level (SVP or higher) correlates with 13% to 16% higher company market value

#### Value of increased racial diversity in tech



each 1% incremental gain in diversity at NASDAQ-listed tech companies linked to 3% increase in revenues

<sup>\*</sup>This study examined 167 technology companies in the United States.



Source: https://3blmedia.com/News/Timberland-Commits-Help-Advance-Active-Outdoor-Industry-Through-Womens-Leadership



Article - McKinsey Quarterly

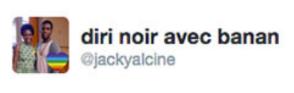
Changing companies' minds about women



# What is the business case for not changing our hiring practices?

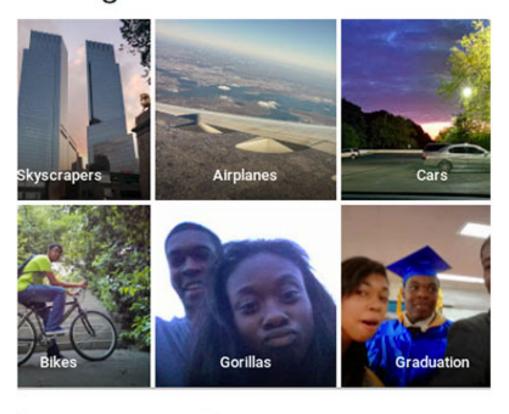


What systems are we supporting with our corporate and open source labor?





Google Photos, y'all f d up. My friend's not a gorilla.



RETWEETS 2,575

**FAVORITES** 1,364

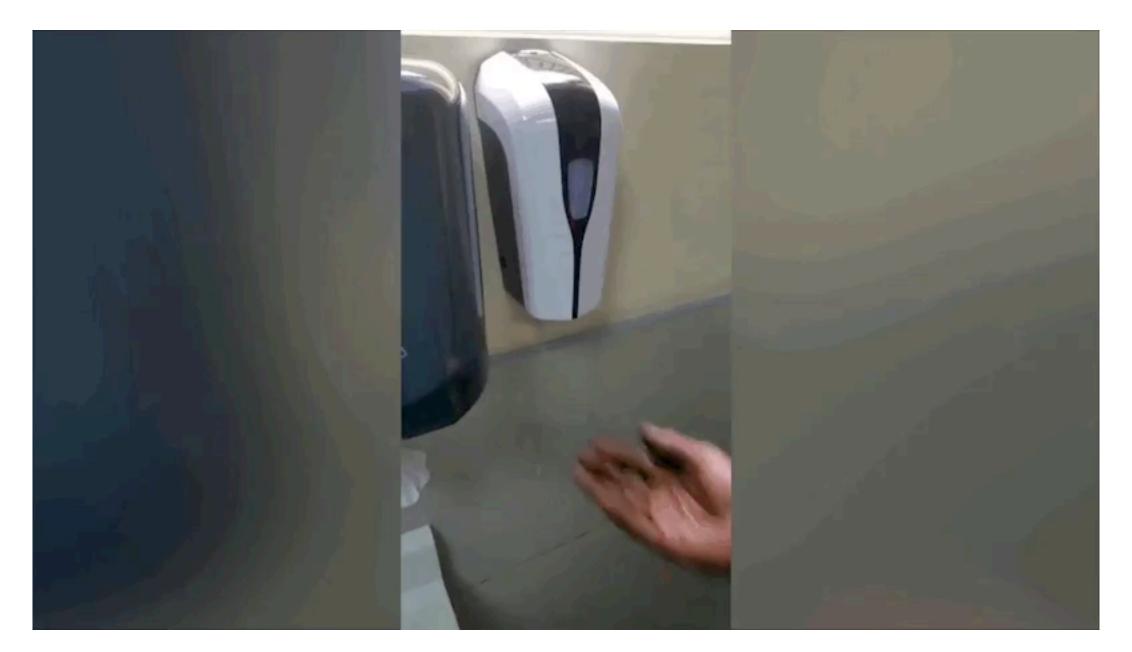




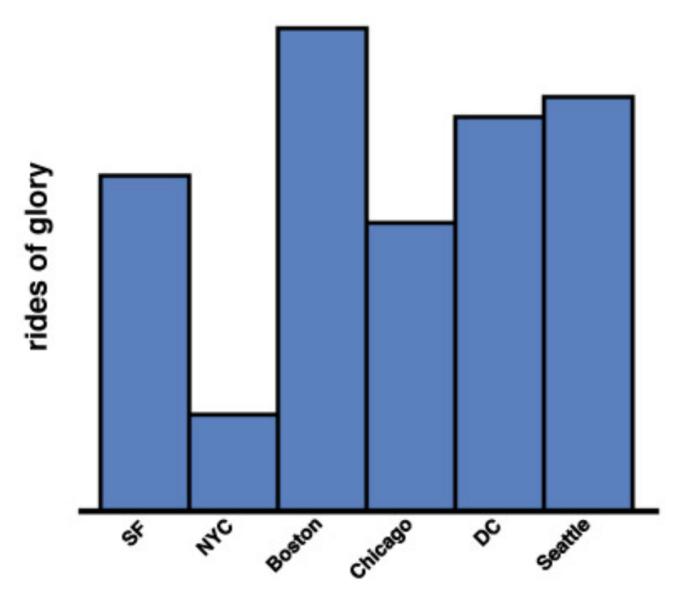








Source: https://gizmodo.com/why-cant-this-soap-dispenser-identify-dark-skin-1797931773



Source: https://web.archive.org/web/20141118192805/http://blog.uber.com/ridesofglory



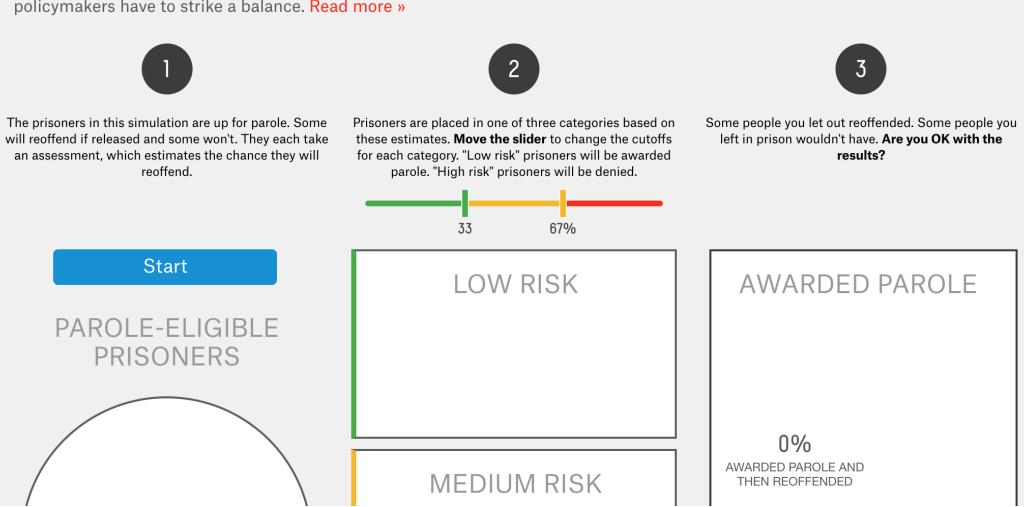
why are black women so angry why are black women so loud why are black women so mean why are black women so attractive why are black women so lazy why are black women so annoying why are black women so confident why are black women so sassy why are black women so insecure

Source: https://www.popmatters.com/algorithms-oppression-sanya-umoja-noble-2529677349.html



#### Who Should Get Parole?

Even the best risk assessments yield probabilities, not certainties. That means they label as "high risk" some people who won't commit another crime and label as "low risk" some people who will. This simulation lets you sort offenders into risk categories based on the results of an assessment. Think we should rarely lock up anyone who wouldn't reoffend? Set the "low risk" threshold high and the "high risk" threshold even higher. Have little tolerance for recidivism? Try the opposite. In the real world, policymakers have to strike a balance. Read more »



Source: https://fivethirtyeight.com/features/prison-reform-risk-assessment/

### BUT! BUT! BUT!

These are companies with flawed input!!

The problem is the data source!!!

### Technologists make many small choices.

## Hiring managers opt to benefit from existing systems.

New futures slip away.

### Technology work is political.

## The foundation for inclusion is the ability to imagine new futures.

Forms shape our visions of the future and our understanding of the present.

We created a system that makes collaborative work look like individual achievement.

You want to be good to the people around you.

You want to make an impact

## You want to intervene in things you care about

You are not neutral.

## Your technology work impacts the world.